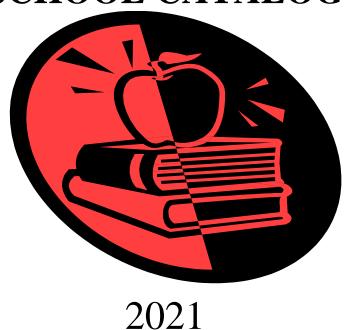


SCHOOL CATALOG



www.rosemead college.edu

ROSEMEAD (Main Campus) 8705 E. Valley Blvd. Rosemead, CA 91770

Telephone: (626) 285-9668

Fax: (626) 285-1351

TORRANCE (Branch Campus) 3848 W. Carson Street #100 Torrance, CA 90503

Telephone: (310) 316-3698

Fax: (310) 316-3689

Table of Contents

	<u>PAGE</u>
Mission Statement	4
About Us	
School Description and Location of Institution	
*	
Beginning and End Dates of this Catalog	
Financial Stability - Bankruptcy History	
BPPE Approval	
Questions	
Review Documents	
Non-Discrimination Policy	
Admissions Policy	
Placement Test Administration	
Branch Campus Policy on Course/Classroom Availability	
English Proficiency	
Award of Credit for Prior Experiential Learning	6
Language of Instruction	6
Notice Concerning Transferability of Credits and Credentials Earned at Our Institution	6
Admissions Procedures	6
Student Records - Transcripts	7
Attendance Policy	7
Probation & Dismissal Policies	
Leave of Absence	8
Departing Students	9
Student Conduct	
Library Resources	
Grading and Determination of Student Achievement	
Student Progress and Academic Probation Policy	
Documenting Student Satisfaction	
Educational Objectives	
Description of Programs Offered	
Pre-Beginning IEP Level ABC	
Beginning IEP Level 1	
Intermediate IEP Level 2	
High-Intermediate IEP Level 3.	
Advanced IEP Level 4	
High-Advanced IEP Level 5	
TOEFL Test Preparation	
Business English	
Conversation and American Culture.	
TOEIC Test Preparation	
Completion Requirements	
Equipment Used for Instruction	
Sample Schedule	
Duration of Programs or Modules	
Certificate of Completion	
Professions - Requirements for Eligibility for Licensure	
Placement Assistance	
Student Services, Visa	
Student Services (Other)	
Student Housing	28

Health Insurance	28
Private Tutoring	28
Cost of Programs and Payment Policy	
Policies and Procedures Regarding Financial Aid (Title IV)	
Loan Repayment	
Total Charges for a Period of Attendance	
Total Charges for the Entire Educational Program	
Cancellation and Withdrawal Refund Policies	
Refund Policy	
Accreditation and Affiliations	
School Rules	
Faculty Roster	
STRF Disclosure	
Student's Rights, Complaint Procedures and Grievances	
BPPE Complaint Procedures	
Notice to Students: ACCET Complaint Procedures	
Copyright Policy*	
COVID-19 Special Emergency Operating Plan	
Index	
TTTA-A-171111111111111111111111111111111	

Mission Statement

Rosemead College's mission is to provide students with English as a Second Language instruction and the cultural knowledge needed for successful participation in American academic, business, and social settings. We aim to improve the English language and study skills of international students in preparation for study at American colleges or universities, which in part includes preparation for the Test of English as a Foreign Language (TOEFL) for acceptance into American colleges and universities. We also aim to increase the proficiency of international students who wish to pursue career-related goals in the United States and abroad, which in part includes preparation for the Test of English for International Communication (TOEIC).

About Us

Rosemead College serves international and local students in Rosemead, CA and Torrance, CA. Both campuses are located near the heart of Los Angeles and offer many opportunities for educational and social exchange. Because we strive to give our students a well-rounded study abroad experience, each of our campuses organizes monthly excursions in and around Los Angeles. *See COVID-19 Special Emergency Operating Plans

To meet the needs of the high number of enrollees from East Asia, members of our admissions staff are bilingual and, in addition to English, speak Chinese, Japanese and/or Taiwanese.

RC is an official ETS authorized TOEFL® iBT and TOEIC® test center.

School Description and Location of Institution

Rosemead College (RC) was established in 1992 in Southern California. It offers English as a Second Language classes to individuals who are speakers of other languages.

Located on the second floor of a two-story building at 8705 E. Valley Blvd. in Rosemead California, the main campus consists of seven classrooms, each equipped with standard teaching and audiovisual equipment in order to support classroom instruction. On the second floor, there is a computer lab equipped with 22 computers that doubles as the classroom for the TOEFL® Preparation Program and as a test center for the TOEFL® iBT test. Along with classrooms and the school's Admissions Office, the second floor houses a teachers' lounge that also doubles as a resource library. There is parking at both the front and at the rear of the premises for staff, student, and faculty use.

The branch campus of Rosemead College is located at 3848 Carson Street, #100, Torrance, CA 90503. (310) 316-3698. It is located on the first floor of an Executive Office Suite and has four classrooms, a student lounge, and a kitchenette. At the front of the office there is a teachers' lounge and a small teachers' resource library which doubles as a student computer lab. The building is Handicap Accessible with ample parking for staff, instructors, and students.

Beginning and End Dates of this Catalog

January 1, 2021 through December 31, 2021

Financial Stability – Bankruptcy History

This institution has never had a history of a pending petition in bankruptcy, is not operating as a debtor in possession, has not filed a petition for bankruptcy within the preceding five years, nor has it had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

BPPE Approval

Rosemead College is a private institution and is approved to operate by the Bureau for Private Postsecondary Education as an accredited institution. BPPE "Approved" means the school operates in compliance with state standards as set forth in Chapter 8, Part 59, Division 10, Title 3 of the California Education Code.

Ouestions

Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to:

Bureau for Private Postsecondary Education 2535 Capitol Oaks Dr., Suite 400 Sacramento, CA 95833 P.O. Box 980818, West Sacramento, CA 95798 www.bppe.ca.gov, Tel: (888) 370-7589, Fax: (916) 263-1897

Review Documents

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

Non-Discrimination Policy

Rosemead College is a nonsectarian organization and does not discriminate with regard to race, religion, color, ethnic origin, age, sex, disability, or marital status in any of its academic programs, employment practices, advertising practices, or admissions policies.

Admissions Policy

All applicants transferring to RC from another institution in the US are required to complete a personal interview with an admissions representative in order to determine whether the program meets the needs of the applicant. A high school diploma or its equivalent is required for admission to any of our programs and all international applicants must be able to demonstrate their ability to meet financial obligations.

Placement Test Administration

In order to assess their English abilities, each applicant is given a Full-Course Top Notch/Summit Placement Test at the time of enrollment. The placement test corresponds to the textbooks used in the program and consists of grammar, listening, reading comprehension, and speaking sections. The student is given instructions for the test by an Admissions Coordinator or an Admissions Officer. Upon completion of the grammar, reading, and listening portions of the test, the student is given the speaking portion of the test administered by the Branch Education

5

Coordinator at the Branch campus or the Associate Director at the main campus. The test is then scored and the appropriate level determined by the scorer.

Branch Campus Policy on Course/Classroom Availability

Due to the limited space at our branch campus in Torrance, Beginning IEP (Level 1) through High-advanced IEP (Level 5) will be prioritized for AM offerings. These courses may be opened upon enrollment of students placed into that specific level. In the case of classroom availability, the following course offerings may be offered in the AM: Pre-beginning IEP-level (ABC), TOEFL, Business English, and Conversation & American Culture. Otherwise, these courses will be limited to afternoon or evening.

English Proficiency

No minimum English proficiency is required for admission into our ESL programs. However, students must successfully complete the Advanced (Level 4) ESL class or score a minimum of High Advanced (Level 5) ESL on their placement test in order to be eligible to take either Business English or Conversation & American Culture courses. No minimum English proficiency is required for either the TOEFL or the TOEIC preparation courses. However, we recommend that students complete at least a minimum of Advanced (Level 4) ESL before enrolling in either preparation course.

Award of Credit for Prior Experiential Learning

This institution does not award credit for prior experiential learning. This institution does not award credit for satisfactory completion of CLEP or other comparable examinations. This institution has not entered into an articulation or transfer agreement with any other college or university and does not accept transfer credits from any institution.

Language of Instruction

Instruction will be given in no language other than English.

Notice Concerning Transferability of Credits and Credentials Earned at Our Institution

The transferability of credits you earn at Rosemead College is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in Rosemead College's certificate program is also at the complete discretion of the institution to which you may seek to transfer. If the certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Rosemead College to determine if your certificate will transfer.

Admissions Procedure

Applicants may submit an application for admission in person or online. If necessary, assistance is provided to applicants with limited English proficiency. Student submits application along with all necessary documents (copy of passport and visa, high school diploma, bank statement) and pays application fee. Once required paperwork is submitted and reviewed by admissions staff, the applicant is issued an acceptance letter. At this time, all applicants are given a copy of

Last updated: December 2020

the school catalog and a copy of the Rosemead College Refund Policy. In order to complete enrollment, students must sign a written enrollment agreement and pay tuition fees.

Admissions representatives give all newly enrolled students an orientation. During this orientation, students are informed of academic and attendance policies, the conduct expected of students, and services provided by the school. After this short orientation, students take a placement test to determine their class level and are enrolled in the appropriate class.

Student Records - Transcripts

Release of confidential information to any person or persons other than the named is strictly prohibited by school policy. Private student information is not available to anyone EXCEPT:

- 1. with a written request or release from the student
- 2. with a court order
- 3. in order to comply with accreditation or government requirements

All individual student files are kept for five years. Transcripts are kept permanently. Students may inspect and review their educational records. To do so, a student should submit a written request identifying the specific information to be reviewed. Each student's file will contain student's records, including a transcript of grades earned. An official transcript is available upon advance payment of the transcript fee of \$25.00. No transcript will be issued until all tuition and other fees due the institution are paid current.

Parents of minors and guardians of "tax dependant" students also have the right to inspect and challenge the information contained within those records. An appointment should be scheduled with the admissions if such a file inspection is desired.

Attendance Policy

Students are expected to maintain good attendance and adhere to their completion dates. Students should strive to attend classes consistently in order to master the required skills in the time allowed. Failure to attend a minimum of 80% of classes per course may result in dismissal from the program. See "Probation and Dismissal Policies" for more information.

Probation and Dismissal Policies

Students who enroll at Rosemead College are responsible for attending classes regularly. Students are expected to maintain good attendance and adhere to their program completion dates. Students should strive to attend classes consistently in order to master the required skills in the time allowed. Failure to attend a minimum of 80% of classes per course may result in dismissal from the program.

If a student has accumulated 5 absences, or any combination of absences, early departures, and tardies that equal 5 absences, in any given month during the quarter, the student will be placed on probation.

The following will apply to partial absences:

- 1) Three tardies to any segment of class will equal one absence.
- 2) Three early departures from a class will be counted as one absence.

7

3) Tardiness to class and early departure on the same day will be counted as one absence.

When a teacher informs a DSO of the need to place a student on attendance probation, the following procedure will follow:

During the 1st & the 2nd week of probation:

- 1. Student Counselor/DSO will meet with the student and identify the problem.
- 2. Student Counselor/DSO will talk to the student about the importance of attendance and maintaining their student status.
- 3. Student Counselor/DSO will explain the entire probation procedure to the student.
- 4. Student will sign a Promise Note stating that he/she will adhere to the stipulations of the Promise Note.

Counselor and teacher monitor the attendance progress of student during this period. If the student shows improvement, the student will be taken off of probation, and the teacher will submit a student progress report to the student counselor.

During the 3rd & the 4th week of probation:

If a student does improve their attendance, the procedure outlined for the 1st and 2nd week will be repeated.

During the 5th Week:

If, after two consecutive probation periods of counseling and monitoring student's attendance, the attendance still falls under the minimum of 80%, the student will receive a Final Notice in writing stating that their I-20 will be terminated due to poor attendance. The student's I-20 will then be terminated in the SEVIS system as required by law.

Excused absences are documented absences in the event of an emergency, illness, or academic appointment. Documentation (i.e. a doctor's note, university or college orientation letter, court order or receipt of vehicle problems) must be given to a DSO. Excused absences will count as absences in the calculation of attendance rates and will not increase the maximum number of allowable absences.

Leave of Absence

A leave of absence is limited to 180 calendar days in any 12-month period or one-half the published program length, whichever is shorter. Multiple leaves of absence may be permitted provided the total number of days does not exceed this limit. A student enrolled in the program under an F-1 or M-1 visa may be granted leaves of absence or vacations in accordance with the regulations of the Department of Homeland Security and the following guidelines:

(a) Documented emergency situations such as a serious illness or a death in the immediate family. Unless otherwise stipulated and documented, the leave is not to extend beyond 50% of the length of period for which the student applied.

(b) Rosemead College's vacation policy, which allows students to accumulate vacation over an extended period of study. A student is eligible to take a leave of absence once they have successfully completed three consecutive terms. Length and frequency of vacations must not impede student progress and must be reasonable within the context of the institution's curriculum.

In order to be granted a leave of absence in accordance with Rosemead College's vacation policy, the student must be in good standing at the end of the term in which he or she requests a leave of absence. Rosemead College defines good standing as having attended a minimum of 80% of classes and earned a passing grade in the class. If granted, a leave of absence may span a maximum of 12 weeks. If there is an emergency situation which requires a leave of absence prior to the student completing three terms, proper documentation must be submitted.

To request a leave of absence, a student must fill out and sign the Student's Leave of Absence Request Form and submit it to the Admissions Office. The student must return to school by the anticipated return date stated on the form. The school will contact the student on Leave of Absence one week prior to the expected return date to remind them of their return date. If the student does not return on the appointed date, the admissions office will contact the student and send a Warning Notice. If the student has not reported to the school office after 15 days of the expected return date, the DSO will issue a final notice, and will update the student's status in the SEVIS system.

Upon returning from an extended absence (more than four weeks), school may require students to retake the placement test before resuming the program.

Departing Students

All students who plan to end their studies at Rosemead College are required to inform school officials about their plans to transfer or return to their home country before their last day of attendance. Students planning to return to their home country should inform school officials of their travel plans in order to be properly notified of SEVP regulations for departing students. Students who plan to transfer must submit an acceptance letter from the school to which they are transferring.

Students who do not contact the school about their departure plan will have their SEVIS I-20 held for a period of one week from the day of their next scheduled starting date. The "next scheduled starting date" is defined as the first day of the new term for students that enrolled at the beginning of the term. For students who enrolled mid-term during open enrollment, the "next scheduled starting date" is defined as the day after the tuition fee expires. After the holding period, the student's I-20 will be terminated in SEVIS.

If the student cannot be reached after three attempts to contact them by email and phone, the student's I-20 will be terminated in SEVIS by the DSO.

Student Conduct

Students attending Rosemead College are expected to dress and act professionally while on school premises, during class, and at school events. At the discretion of the school administration, a student may be dismissed from school for:

- An incident revealing alcohol or drug possession or use
- Possession of a weapon on school premises
- Behavior creating a safety or health hazard for other persons at school
- Disobedient or disrespectful behavior toward teachers, other students, or an administrator

Library Resources

No library is needed to meet the instructional needs of the students in any of our accredited programs and library materials would not be compatible with the objectives of the programs. The curriculum does not require that students perform research tasks.

Grading and Determination of Student Achievement

Upon successful completion of the program, a Certificate of Completion of the program is issued to a student, upon his/her request.

The grading system is as	A+	97% to 100%	C	73% to 76%
follows:	A	93% to 96%	C-	70% to 72%
	A-	90% to 92%	D+	67% to 69%
	B+	87% to 89%	D	63% to 66%
	В	83% to 86%	D-	60% to 62%
	B -	80% to 82%	F	0% to 59%
	C+	77% to 79%		

Overall Grades are weighted using the following:

	Midterm	Final
Participation/Homework:	20%	10%
Quizzes/ Tests:	20%	10%
Study Skills:	10%	10%
Midterm Exam:	50%	30%
Final Exam:	-	40%

Evaluations for satisfactory progress are made in the middle and at the end of each course. Teachers record each student's performance on an exam consisting of writing, speaking, reading, listening, grammar and vocabulary sections. At the end of the term, along with a final exam, teachers administer the Michigan standardized test, as an objective outside measure of student performance.

- 1. An Admissions Officer prepares exam reports (on which teachers report student grades) and distributes them to teachers.
- 2. Teachers administer a five part test: Listening, grammar, reading, writing, and speaking.
- 3. Teachers turn in a blank exam, an answer key, exam reports, and ALL graded tests to an Admission Officer. Officer places tests into student files.

Student Progress and Academic Probation Policy

Instructors perform student assessments at regular intervals, yielding a letter grade at the midpoint and at the end of each course/level. Students who fail the midterm exam will be sent a Midterm Warning Letter to let them know they are in danger of being placed on academic

probation. The student's final grade will be monitored at the end of each term as the grades are available in the school office. Students must receive an overall letter grade of C- (70%) or higher at the end of each course and attend at least 80% of scheduled course hours to advance to the next level. Students who receive a C- (70% - 72%) may, upon request from the student and a recommendation from the teacher, repeat the course for which they received a C-. In the event a student chooses to repeat a course for which they received a C-, the student will be placed on academic probation, notified with a letter, and issued an Academic Improvement Plan. These documents will be signed by the appropriate parties and a copy will be placed in the student's file. Students will not be allowed to repeat Conversation & American Culture, Business English, or IEP courses for which they have earned a grade of C or higher (73% - 100%).

The total number of terms a course can be taken will not exceed three. Under special circumstances, students returning from a 3-month leave of absence may be required to have their class level reassessed. Should these students, upon reassessment, place into the course for which they had earned a passing grade before the leave of absence, they will be allowed to repeat the course as long as the total number of times the course is taken does not exceed three. In the event a student returning from a leave of absence tests into a course for which they've already received a passing grade, the student will be placed on academic probation, notified with a letter, and issued an Academic Improvement Plan. These documents will be signed by the appropriate parties and a copy will be placed in the student's file. Under no circumstances will students be allowed to enroll in a level lower than the one for which they had received a passing grade prior to taking a leave of absence.

Students taking TOEFL and TOEIC prep courses are not subject to limitations regarding the maximum number of times a course may be repeated and, per our policy, will be allowed to retake the course until the desired score is achieved. Academic Probation Notices and Academic Improvement Plans are not issued to students repeating the TOEFL and TOEIC test preparation classes.

As stated in the institution's published policy, a student will be placed on academic probation if he/she is not making satisfactory academic progress. Accordingly, if a student's grade at the end of a particular course falls below C-, the student will be placed on academic probation. Students will be notified of their standing with an "Unsatisfactory Academic Progress" letter, which will detail the student's performance and the academic expectations of the institution. The document will be signed by both the student and either the Branch Education Coordinator at the branch campus or the Associate Director at the main campus. Additionally, the student will be required to repeat the level. Academic progress is ensured with an "Academic Improvement Plan," which is prepared by the Instructor and discussed with the student. The document will be signed by the student, instructor, Student Counselor and either the Branch Education Coordinator at the branch campus or the Associate Director at the main campus and a copy placed in the student file. The student's grades and performance in the following term will be monitored by their instructor. The student must improve their performance by bringing their grade up to or exceeding the minimum standard of the institution within the two terms after being placed on academic probation.

Should the student fail to achieve the minimum grade to advance to the next level within those two terms, the student will be terminated or asked to transfer from the institution in terminated status. The Admissions Coordinator will offer assistance in locating a suitable institution for transfer. There are specific procedures under which a student may appeal the determination that

he/she is not meeting the satisfactory progress standards. The student must submit the appeal to the school administration office in writing and include substantiating documentation within five business days of the notice of their academic probation status. Within five business days of receiving the appeal, either the Branch Education Coordinator at the branch campus or the Associate Director at the main campus will make a decision based on the student's past performance, the student's written appeal and all relevant submitted documentation. The student will be notified in writing immediately following the decision. The maximum cumulative total length of the academic program is to be no more than 36 months.*

Documenting Student Satisfaction

The administrative staff will provide each student with a standardized Teacher Evaluation Form at mid-term and at the end of the term. A Student Exit Form, along with the Evaluation of School Administration is filled out by students who have completed their course at RC. Those students who are placed with homestay families are provided with the Student Homestay Satisfaction Survey after the first week of staying with the host family.

The data is assembled for review by the School Director or the Associate Director who reads the assessments in order to identify items of dissatisfaction and/or patterns of responses which might indicate the existence of a systemic problem as compared with an incidental problem. The School Director or the Associate Director then discusses results with Admissions staff, any individual instructors, and supervisors as necessary.

Educational Objectives

Using a standardized and comprehensive curriculum, which integrates listening, speaking, reading and writing skills, the program is designed to provide students with dramatically improved language skills. At the lower levels, our intensive English classes are designed to provide nonnative students with the necessary language skills to function successfully in American society. At the most advanced levels of instruction, the classes are designed to help students acquire the English proficiency necessary to be accepted into U.S. colleges and universities.

All courses offered by Rosemead College have multiple entry and exit points. These entry and exit points correspond with the 12-week classes. The TOEIC® Preparation and TOEFL® Preparation courses are designed to accommodate open entry and exit. Students may join these classes at any time, and may remain in the course until they have achieved the desired score.

Description of Programs Offered ESL

Pre-Beginning IEP - Level ABCCourse Description

This course is designed for the adult learner. It integrates the English needed for daily life in the USA: work, family, health, school, and other necessary topics. Students develop survival communication in English, obtain fundamental knowledge of English (alphabet, numbers, and basic sentences), and gain comprehensible pronunciation skills.

Course Learning Outcomes

The objective of this class is not only for students to master the alphabet, numbers, basic tenses, basic parts of sentences, contractions and basic reading comprehension, but also to begin developing a communicative competence through the study and practice of vocabulary and communicative functions, dictionary use and specific rudimentary grammatical structures, such as verbs "be" and "have," simple present tense, frequency adverbs, information questions with "where", "when", what time," irregular singular verbs, present progressive, count and non-count nouns, singular and plural nouns, pronouns, simple past tense, articles, descriptive adjectives, prepositions of time and place, future wishes. To this end, listening drills and oral practice are used to help students develop receptive skills, as well as to reinforce basic structures of expression.

Communicative functions include introducing oneself, discussing occupations, time, clothing, home, weather, food, appearance, relationships, directions, and transportation, giving and receiving basic information on addresses, directions, phone numbers, creating basic schedules, telling the time, planning a schedule, giving basic advice.

By the end of this course, students will have developed survival communication in English, obtained fundamental knowledge of English, gained comprehensible pronunciation skills, and increased their motivation and interest in learning English. After this class, students will demonstrate their ability by successfully completing the Level ABC final exam and by enrolling in RC Beginning IEP Level 1 class.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Properly introduce themselves to others, properly greet others, use different types of greetings, and talk about what they do; properly use the verb "be," subject and object pronouns, articles and singular and plural nouns;
- Properly introduce others, identify people and their occupations, correctly spell and pronounce different names, and politely begin a conversation; properly use the verb "have":
- State their first and last names, ask for someone's full name, ask for someone's contact information, and ask and answer questions about occupations, phone numbers, addresses, and country of origin; use simple present tense and its frequency adverbs.
- Give and get directions, understand and name different means of transportation, identify family members correctly, and read a map; use prepositions of time and place; correctly use the present progressive.
- Briefly describe family members, describe people using adjectives, ask questions about someone they don't know very well, and identify someone to others; talk about the present; use "it" to talk about time, properly use "would like" vs. "like."
- Invite someone to an event, ask and state the time, read a calendar, understand the meaning of early, on time, and late and apply those terms, and identify different articles of clothing.
- Know how and when to use the verbs "want," "have," "need," "like," learn the colors, descriptive adjectives used to describe clothing, give descriptions about clothes, and give brief summary about home and work locations.
- Describe their home using specific vocabulary including different kinds of furniture and appliances and describe daily activities including personal favorites.

- Know different types of household chores, talk about how often they do things using correct terms (very often, sometimes, etc), and know different types of weather.
- Describe different types of weather, know different time expressions, make phone calls
 and discuss plans, and socialize and make plans with another person; properly use count
 and non-count nouns.
- Name and describe different kinds of food and drink, read a menu and order food, write and ask for a recipe, and know when and how to use "how many" and "how much".
- Use the past time expressions, describe events using past tense, express feeling regarding a past event (happy, sad, etc.), and describe people and how they look.
- Use correct adjectives to describe appearance, know different face/body parts, describe accidents and injuries, suggest remedies, know what to say at the hospital/doctor's office, and ask for help if they are sick.
- Describe special abilities/skills/talents, use adverbs correctly, properly make a request, accept/decline invitations, and use "can," "can't," and "too" correctly.
- Describe significant life events, give a personal biography, announce good and bad news, express wishes for the future using "be going to" and "would like + infinitive".
- Use study skills needed to be successful in subsequent ESL and college level courses.

Beginning IEP - Level 1 Course Description

This course is designed for students to learn and use elementary English for everyday situations and purposes related to work, school and the marketplace. Students will learn beginning written and spoken grammar and vocabulary. Students will also learn how to pronounce the phonetic alphabet, focusing on American English Pronunciation.

Course Learning Outcomes

The objective of this course is for students to begin to enter into more abstract language functions; they talk about predicaments, and will learn to speculate about future and past events. To this end, role playing, group and pair work, as well as listening comprehension drills are carried out. Students are also introduced to basic reading and writing in English. The course additionally includes reinforcement of the phonetic alphabet, emphasizing American English pronunciation skills, concentration on vocabulary development and continuing dictionary use.

Communicative functions include describing positive and negative features, making comparisons, giving instructions and definitions, comparing time periods, describing abilities and skills. There is also a review and expansion of the simple present, past and future tenses, nouns and pronouns, non-count nouns, prepositions of time and place and an introduction to modals, irregular verbs, imperatives, indirect questions, comparisons using adjectives, and time clauses.

By the end of this course, students will have a basic foundation of English grammar, vocabulary, pronunciation and intonation. After this class, students will demonstrate their ability by successfully completing the Beginning IEP Level 1 final exam and by enrolling in RC Intermediate IEP Level 2.

Performance Objectives

After the successful completion of each unit, students will be able to:

Last updated: December 2020

- Get to know someone, offer to introduce someone, talk about people, and interview a classmate; properly use the verb "be," scan for facts, write a description of a classmate.
- Accept or decline an invitation, ask for and give directions, make plans to see an event, and talk about musical tastes; use prepositions of time and place; listen for locations, make personal comparisons; write a short paragraph about preferences.
- Describe their family, ask about family members, compare people, and talk about small and large families; properly use simple present tense, identify similarities and differences; confirm facts
- Discuss what to eat, make food choices, order and pay for a meal, and discuss food and health; use count and non-count nouns, demonstrate knowledge of definite article "the"; write a short essay about food;
- Suggest a brand or model, express frustration about a machine, describe features of machines, and complain when things don't work; use present progressive to express future time; listen to predict; write a paragraph describing a product.
- Plan an activity with someone, talk about daily routines, discuss exercises and diet, and describe their typical day; use non-action verbs, use time expressions; apply and personalize information; interpret a bar graph; write a short interview on health and exercise habits.
- Greet someone arriving from a trip, talk about how they spend their free time, discuss vacation preferences, and talk about their experiences on a trip; use adjectives to describe trips and vacations; use the past tense of "be", the simple past tense in statements and questions, use regular and irregular verb forms; draw conclusions from a text; write a guided essay about a vacation.
- Shop for clothes, pay for clothes, give and get directions in a store, and discuss culturally appropriate dress; use object pronouns, comparative adjectives, direct and indirect objects; paraphrase a text; write an email or letter explaining what clothes to pack.
- Discuss schedules and buy tickets, book travel services, understand airport announcements, and describe transportation problems; use modals "should" and "could," express future with "be going to," make decisions based on schedules and needs; write two paragraphs about trips.
- Ask for recommendations, bargain for a lower price, discuss tipping, and talk about shopping experiences; use superlative adjectives; write a short guide to a city including information on where to stay, visit and shop, use clauses with "if."
- Use study skills needed to be successful in subsequent ESL and college level courses.

Intermediate IEP - Level 2 Course Description

Students practice and create dialogues, and develop strategies to learn language functions in order to converse at an intermediate level. The course covers spoken grammar, listening skills, conversational idioms and develops the student's ability to communicate clearly.

Course Learning Outcomes

The objective of this course is for students to further develop their productive skills. Students will encounter the challenges of giving presentations, be introduced to short essays, reading and listening comprehension exercises, and will improve their English understanding and fluency.

Communicative functions include greetings, small talk, staying in hotels, driving, personal care, personality, the arts and ethical choices, asking for confirmations and and asking questions, while pronunciation focuses on the stress and tone required for understanding and speaking more fluently.

Students are also introduced to more complex grammar structures. Grammar includes introduction to perfect tenses, parallel verbs, conditionals, spoken and written contractions with "how", usage of past participles of irregular verbs, tag questions, subjects, objects, objects of prepositions, gerunds and infinitives, using nouns as adjectives, and expansion on some grammatical forms such as, pronouns and modals.

By the end of this course, students will be able to function at an intermediate level of English by successfully completing the Level 2 final exam and by enrolling in RC High-Intermediate IEP, Level 3.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Introduce themselves, talk about experiences, gestures and customs, use present perfect tense, use past participles of irregular verbs; listen for details; identify supporting details in a text; write a description of an experience.
- Discuss movies and entertainment, use present perfect progressive tense, apologize and provide a reason for being late, listen for main ideas, evaluate ideas in a text, write an essay about violence in movies and on TV.
- Talk about hotel services, use the future tense with "will," modals for obligation, suggestions and advice, make a formal, polite request; listen to take phone messages, draw conclusions and interpret a map in a text; write a paragraph explaining the reasons for choices.
- Talk about transportation and transportation problems, rent a car, use past progressive, listen to infer outcomes; use critical thinking; write a comparison paragraph.
- Discuss personal care and appearance, use indefinite pronouns, listen to take notes; predict from a text; write a formal letter.
- Discuss food, nutrition and food passions, differentiate between "use to" and "used to"; listen to personalize; compare and contrast, summarize a text, write a persuasive paragraph.
- Talk about personalities, use gerunds and infinitives as direct objects, and gerunds as objects of prepositions, use positive and negative adjectives; synthesize information from a listening task; supporting reasoning with details from a text, make personal comparisons; write an essay describing someone's personality.
- Discuss the arts, use passive voice, transitive and intransitive verbs, infer point of view from a listening; paraphrase a text; write a descriptive essay.

- Talk about computers, the Internet, use infinitive of purpose, comparisons with "as...as", comparatives and superlatives; relate a text to personal experience; write an essay evaluating advantages and disadvantages of the Internet.
- Talk about ethics and values, use the real and unreal conditional, possessive pronouns; understand vocabulary from context; write an essay on personal choice.
- Use study skills needed to be successful in subsequent ESL and college level courses.

High-Intermediate IEP - Level 3 Course Description

This course covers intermediate grammar skills, pronunciation, idioms, and writing at the high-intermediate level. Practice in reading, writing involving paragraph structures, tenses, modals, comparatives, superlatives, and clauses is applied. It also focuses on interpersonal communication skills and pronunciation to increase students 'reading and speaking fluency, and comprehension.

Course Learning Outcomes

The objective of this course is to expose students to more complex uses of previously studied grammatical structures, such as clauses, comparisons, modals, conditionals and gerunds and infinitives. Students are introduced to passive and active voice as well as quoted and reported speech. The emphasis is on how to use these complex structures correctly in the context of both written and oral expression. Students further develop productive skills through group/pair work, journals, presentations, reading and more complex writing exercises, such as introduction to a five-paragraph essay.

The communicative functions include discussing health matters, quality of services, preparing for emergency situations, giving opinions and discussing interests. To this end, extensive pair and group work, listening comprehension exercises, reading, and writing is carried out. Students will be introduced to additional authentic materials to stimulate thought and promote a more sophisticated level of verbal expression.

By the end of this course, students will be able to function at a High-Intermediate level of English by successfully completing the Level 3 final exam and by enrolling in RC Advanced IEP Level 4.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Make small talk, discuss cultures, use vocabulary which relates to manners and etiquette, use tag questions and the past perfect tense; listen for main ideas, predict and confirm facts, write a formal and informal e-mail message.
- Make a medical or dental appointment, discuss treatment and medications, use modals to draw conclusions and express possibility; listen for details, write a comparison and contrast essay, make comparisons, comparative and superlative forms of adjectives and adverbs.
- Request service, plan a meeting or an event, use causatives, listen for specific information, identify supporting details in a text, write an essay expressing a point of view, use connecting ideas with "and", "but", "or", "so", "because", "even though/although".

17

- Discuss reading for pleasure, use noun clauses and embedded questions; take notes from a listening, infer a speaker's point of view; recognize points of view; write a summary and review of something read, use passive modal auxiliaries and past participles as adjectives.
- Describe natural disasters, use quoted and reported speech, paraphrase a text, interpret data from a chart; write a procedure for preparing for an emergency.
- Discuss life plans, express regrets about past actions; use future tense and future in the past and perfect modals; infer a speaker's motives from a listening task; write a short autobiography.
- Discuss holidays and traditions, use adjective clauses with subject relative pronouns, reflexive pronouns and reciprocal pronouns, active and passive sentences, infer information from a listening task, scan a text for facts, write a descriptive essay.
- Discuss inventions and discoveries, use descriptive adjectives, use conditional sentences, the past unreal conditional, identify cause and effect; write an essay about the historical impact of an important invention.
- Discuss controversial issues, use non-count nouns, gerunds and infinitives, summarize a listening task, use critical thinking, write an essay presenting contrasting ideas.
- Describe a geographical location and give solutions to global warming; use prepositions of place, proper nouns and infinitives with "enough," understand from context; write a geographic description of a country, state, or province.
- Use study skills needed to be successful in subsequent ESL and college level courses.

Advanced IEP - Level 4 Course Description

This course is designed to develop students 'advanced speaking and listening skills integrated with reading, writing, grammar, pronunciation, vocabulary and idioms for achieving academic and workplace goals. Group discussions, presentations, evaluations of lectures, and advanced parts of speech are introduced. This course will prepare students for the American college experience.

Course Learning Outcomes

The objective of this course is to have students be able to produce a variety of cohesive ideas expressed through a range of complex written and oral structures. The students will further develop productive skills through group/pair work, presentations, reading, and being exposed to different genres of essays. Focus is also on perfect and perfect progressive tenses, parallel structure, run-on sentences, expansion of gerunds and infinitives, as well as an overview of verb tenses, and expansion of modals, passive voice and irregular verbs.

Communicative functions in this course enable the advanced students to distinguish between real and hypothetical situations, informal vs. formal language, recognize sincere vs. sarcastic intonation, describe relationships and behavior, make promises, and express hopes. Additionally, students are enabled to infer meanings from context, express and support arguments or opinions, build vocabulary, read for ideas, and explore materials intended for native speakers.

By the end of this course, students will be able to function at an advanced level of English by successfully completing the Advanced IEP Level 4 final exam and by enrolling in RC High Advanced IEP Level 5.

Last updated: December 2020

Performance Objectives

After the successful completion of each unit, students will be able to:

- Describe personalities, discuss someone's behavior, compare perspectives on world problems; properly use gerunds and infinitives; write a paragraph about their outlook on a world problem.
- Describe how they enjoy the arts, express a negative opinion politely, describe a creative personality, discuss the benefits of the arts; use present continuous, use cleft sentences with what;; use parallel structure in writing.
- Express buyer's remorse, talk about financial goals and plans, discuss good and bad money management, explain reasons for charitable giving; express regrets about the past, use the future perfect and perfect infinitives to talk about completed future actions and plans; write a personal statement about financial responsibilities, organize information by importance.
- Describe clothing details and formality, talk about changes in clothing customs, examine
 questionable cosmetic procedures, discuss appearance and self-esteem, use quantifiers,
 write a comparative essay.
- Politely ask someone not to do something, complain about public conduct, suggest ways to avoid being a victim of urban crime, discuss the meaning of community; use possessive gerunds, use pair conjunctions; write a formal complaint letter.
- Exchange opinions about the treatment of animals, discuss the pros and cons of certain pets, compare animal and human behavior, debate the value of animal conservation; use passive modals; write a persuasive essay.
- Evaluate ways and places to shop, discuss their reactions to ads, discuss problem shopping behavior, persuade someone to buy a product; use passive forms of gerunds and infinitives; write a summary of an article.
- Describe family trends, discuss parent-teen issues, compare generations, discuss caring for the elderly; use repeated comparatives and double comparatives; write a blog post of three or more paragraphs.
- Speculate about everyday situations, present a theory, discuss how believable a story is, evaluate the trustworthiness of news sources; use active and passive perfect modals; write a news article.
- Suggest ways to reduce stress, describe how you got interested in a hobby, discuss how mobile devices affect us, compare attitudes about taking risks; express expectations using be supposed to, describe past habitual actions using would and the past continuous with always; write a critique of an article.
- Use study skills needed to be successful in subsequent ESL and college level courses.

High Advanced IEP - Level 5 Course Description

This level focuses on more frequent reading, writing, and speaking practice, in addition to the advanced grammar involved in these outlined skills. This real-life focus prepares students for TOEFL® or TOEIC® examinations and college courses.

Course Learning Outcomes

The objective of this course is for students to focus on application of all grammatical structures and English usage acquired up to this level, rather than on prescriptive study of grammar. This is achieved through utilization and analysis of structures found in culturally authentic materials,

19

such as magazine and newspaper articles, short literary works and videos. Students will also be exposed to phrasal verbs.

This course integrates college level reading, writing, discussion, critical thinking and note-taking skills. Students properly integrate advanced vocabulary and idioms into college level compositions. Students engage in American discourse styles, such as debates and discussions, wherein the teacher elaborates on a challenging topic from the text to evoke student's oral communication skills.

After this class, students will demonstrate their abilities by successfully completing the High-advanced IEP Level 5 final exam and by enrolling in RC's TOEFL® or TOEIC® classes, or by transferring to an institution of higher learning.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Ask about someone's background, discuss career and study plans, compare their dreams and goals in life, describe job qualifications; use the simple past, past continuous, past perfect, and past perfect continuous to talk about simultaneous and sequential past actions, us present perfect and present perfect continuous to talk about completed and uncompleted past actions closely related to the present; write a formal cover letter.
- Describe the consequences of lying, express regret and take responsibility, explore where values come from, discuss how best to help others; use adjective and comment clauses; write a college application essay.
- Express frustration, empathy, and encouragement, describe how fear affects you physically, discuss overcoming handicaps and hardships, examine the nature of heroism; use clauses with <u>no matter</u>, use <u>so</u> ... (that) and <u>such</u> ... (that) to explain results; write a short report about a dangerous or frightening event.
- Discuss how to overcome shortcomings, acknowledge inconsiderate behavior, explain how you handle anger, explore the qualities of friendship; use adverb clauses of condition, use cleft sentences; write a three-paragraph essay presenting a solution to a common short coming.
- Discuss the health benefits of laughter, respond to something funny, analyze what makes us laugh, explore the limits of humor; use indirect speech and indirect questions; write a true or imaginary story.
- Describe some causes of travel hassles, express gratitude for a favor while traveling, discuss staying safe on the Internet, talk about lost, stolen, or damaged property; use unreal conditional sentences in continuous forms and unreal conditionals with <u>if it</u> weren't for and <u>if it hadn't been for</u>; write an essay comparing and contrasting two means of transportation.
- Suggest that someone is being gullible, examine superstitions for believability, talk about the power of suggestion, discuss phobias; use articles, use indirect speech with <u>it</u> and a passive reporting verb; write a four-paragraph essay on superstitions.
- Discuss your talents and strengths, suggest ways to boost intelligence, explain how you produce your best work, describe what makes someone a 'genius'; use the auxiliary do for

- emphatic stress, use the subjunctive; write a three-paragraph essay about the challenges of staying focused.
- Discuss the feasibility of future technologies, evaluate applications of innovative technologies, discuss how to protect our future environment, examine future social and demographic trends; use the passive voice to talk about the future, the future as seen from the past, and the future perfect, use the passive voice in unreal conditional sentences; write a four-or-five-paragraph essay about the future.
- React to news about global issues, describe the impact of foreign imports, discuss the pros and cons of globalization, suggest ways to avoid culture; identify separable and inseparable transitive phrasal verbs; write a four-paragraph essay to rebut an opposing view about globalization.
- Use study skills needed to be successful in subsequent ESL and college level courses.

TOEFL® Test Preparation Course Description

The TOEFL® Test Preparation Course is for students who plan to take the TOEFL® iBT exam. The TOEFL® exam is a test used for College, University, and Graduate school admission. This course is for students who would like to improve their score on the TOEFL® test. Participants follow an assigned schedule by which they learn TOEFL® skills through studying lectures, doing exercises, taking practice TOEFL® tests, and receiving instructor feedback.

Course Learning Outcomes

The objectives of this course are to improve each students 'oral, writing, listening and reading skills and to improve their test score on the TOEFL® iBT. Each week students will monitor their progress by taking a practice test. After the practice test, class time is used to teach and practice academic skills. Students will think, answer, compare, and discuss each question to further their academic knowledge.

Students will have to demonstrate their ability to integrate the language skills by completing tasks similar to those that they will be expected to accomplish in academic settings. They will have to speak and write at high levels of proficiency. Therefore, this class focuses on academic English in all modalities - reading, writing, listening, and speaking. Four main areas of academia are studied: the Natural Sciences, Applied Sciences, Social Sciences, and Humanities.

Upon successful completion of this course, students should have a good understanding of all skills (listening, reading, writing, and speaking). They will demonstrate their abilities by successfully completing the TOEFL® iBT exam with a high score. In this way, the students are thoroughly prepared to gain admission to universities and to derive the maximum benefit from their studies while they are there.

Performance Objectives

After the successful completion of this course, students will be able to:

• Improve one's score on the TOEFL® Test by being familiar with directions and test strategies, such as types of questions, "distractors", and "Tricks" that are used on the TOEFL® test;

- Develop awareness of individual strong and weak points so one can change ineffective strategies and allocate study time better;
- Demonstrate sound knowledge of English grammar for the TOEFL® exam through reading, writing, speaking, and listening;
- Demonstrate acquisition of a broad range of relevant English language vocabulary for the TOEFL® exam;
- Demonstrate understanding of a range of accents and speed of speaking while doing a variety of tasks such as form filling, listening for main ideas, and note taking;
- Demonstrate increased confidence and fluency through guided work, discussions, roleplays and group or individual presentations;
- Produce individual sounds as well as elements of connected speech;
- Demonstrate effective reading comprehension skills through skimming, scanning and predicting, along with strategies for dealing with unfamiliar vocabulary;
- Demonstrate effective academic writing skills by writing for a number of purposes; a balance of personal and impersonal styles and topics will be studied;
- Demonstrate knowledge of the process approach to writing, from the construction of sentences through compositions;
- Transfer information in note form to properly written essays;
- Demonstrate understanding of essay conventions, such as layout, bibliographies, footnotes & quotations;
- Acquire and use time-management & effective study skills;
- Discuss and debates issues of culture by expressing knowledge of other cultures, including the American culture; and
- Demonstrate learner independence by completing assigned homework and self-study.
- Use study skills needed to be successful in subsequent ESL and college level courses.

Business English Course Description

This course focuses on the practical application of principal language skills with emphasis and focus on the basics of business writing and oral communication in business related situations or contexts. Students are given a firm base and effective knowledge of business English.

Course Learning Outcomes

The objective of this course is to introduce students to problem solving, critical thinking and professional communication through integrated skills. The emphasis is on how to use formal vocabulary and expressions in business-related environments both orally and in written form. Students develop productive skills through group/pair work, presentations, discussions and role-plays.

The communicative functions include practicing moderating skills, form-filling, writing cover letters and resumes, discussing global issues that affect the business world, developing time-management skills, creating action plans, decision-making, placing orders, participating in

22

meetings, giving formal presentations, reading and discussing job advertisements, and analyzing different sales situations. To this end, extensive pair and group work, listening comprehension exercises, reading, and writing is carried out. Students will be exposed to simulated business situations and introduced to authentic business-related materials.

Students will be able to demonstrate their abilities to communicate in a variety of business settings and interact in English using comprehensive business skills.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Discuss, brainstorm, and evaluate ideas by listening and taking notes;
- Listen and read for specific information, gist, key ideas, general ideas, and understand implied ideas;
- Comprehend vocabulary in and from context;
- Listen and identify speakers in a telephone conversation, listen for attitude and numerical information and check information and make small talk
- Identify key ideas and details in a text, summarize information from a listening or reading and skim and scan an article;
- Categorize and use formal and informal registers;
- Provide suggestions and recommendations and talk about advantages and disadvantages
- Express opinion, tendencies, cause and effect, and reasons;
- Write descriptions, definitions, e-mails, memos, reports, business and information letters;
- Interpret and present information in graphs and charts; Role-play situations
- Describe statistical trends and products
- Prepare and give a oral presentation and report what someone says/said
- Make contrasts, comparison, requests, persuade and complain;
- Prepare and formulate questionnaires/questions
- Distinguish word families and formation and identify synonyms
- Use business jargon and business slang
- Speculate, make predictions, and write about the future.
- Use study skills needed to be successful in subsequent ESL and college level courses.

Conversation & American Culture Course Description

This course focuses on current events and cultural topics in English. Students further develop their pronunciation, vocabulary, idioms and conversational skills. This real-life focus familiarizes and accustoms students with the diversity of American Culture and increases self-esteem and confidence in using English in their educational and personal lives.

Course Learning Outcomes

The objective of this course is to familiarize students with the many different aspects of American culture such as greetings, gestures, dating, tipping, safety laws, health, holidays, education, shopping and values. As students are introduced to certain topics they will be able to

converse and convey their personal opinions, argue a point of view, and share and discuss experiences.

Students will be able to understand and make inferences from conversations and talks regarding academic and social topics. Clear English pronunciation, including stress and intonation will be emphasized and demonstrated through using authentic materials to stimulate students' oral communication skills.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Discuss assumptions of culture and recognize and use common gestures and sayings;
- Get acquainted with each other, recognize and become familiarized with appropriate topics of discussions and distance and space requirements;
- Associate social events and holidays with experiences and interpret and discuss superstitions;
- Distinguish the different methods of meeting people to date and use compliments and conversation on a date:
- Differentiate the different teaching and learning styles, collaborate with classmates on an assigned task, and classify rules for attending school;
- Identify common shopping phrases, prices and negotiations, and create a conversation between a customer and a salesperson;
- Recognize the different styles, textures, and tastes of food, and produce a conversation on ordering and dining in restaurants;
- Correlate health habits and health issues, and perform a doctor/dentist visit role play;
- Associate legal terms and legal issues with law and crimes and differentiate road signs;
- Describe values and people's version of an American dream and interpret government terms and American politics.
- Use study skills needed to be successful in subsequent ESL and college level courses.

TOEIC® Test Preparation

Course Description

This course offers students a 12-week preparation in making it possible for them to master the Test of English for International Communication (TOEIC). The business world demands that its participants communicate effectively. This course is intended to help students who plan to work for international organizations, and tools to become confident in their ability to speak, listen, read, and write in American English, which will lead them to success in their business, professional, or technical careers. Besides regular class instruction, students will also take a weekly (full-length) practice test to monitor individual progress.

Course Learning Outcomes

The objectives of this course are focused on enabling students to prepare for and pass the TOEIC® test. This class is also designed to help improve their TOEIC® scores if they have not reached the level desired for their professional goals. Students learn vocabulary, grammar, and test-taking skills essential for the TOEIC®. Students have the opportunity to improve listening and reading comprehension skills as well as their speaking and writing skills. As a result students will leave this class with practical strategies that they can use on the test and in everyday life.

24

Communication is a major focus in the class. Communicating confidently is important in the business world; students will give presentations, interview for a job, participate in group discussions, and debate. Not only is oral communication important, but written communication is essential in the business environment. Several examples include a cover letter and resume, a newspaper article, a letter to the editor, an advertisement or a product description, a press release, and an email.

The TOEIC® program teaches students the skills they need for both general and business purposes. Topics covered in this course include careers, workplaces, communications, retailing, industry, trade, leisure, culture, money, travel, environment, health, and society.

Upon successful completion of this course, students should have a good understanding of all skills (listening, reading, writing, and speaking) and they will have the ability to do well in both the listening and reading sections of the TOEIC® test. They will demonstrate their abilities by successfully completing the TOEIC® exam with a high score.

Performance Objectives

After the successful completion of each unit, students will be able to:

- Demonstrate knowledge of test taking techniques specific to the TOEIC®;
- Demonstrate understanding of and work within time restrictions;
- Identify misleading information in listening and reading sections of the test;
- Expand oral and written vocabulary by learning 600+ TOEIC® key words;
- Recognize and properly use 20-25 essential English grammar structures specifically tested on the TOEIC®:
- Demonstrate understanding of business idioms and phrasal verbs tested on the TOEIC®;
- Demonstrate acquisition of all four language skills (speaking, listening, reading and writing), with an emphasis on real communication;
- Demonstrate understanding of a range of accents and speed of speaking while doing a variety of tasks such as form filling, listening for main ideas, and note taking;
- Demonstrate increased confidence and fluency through guided work, discussions, roleplays and group or individual presentations;
- Produce individual sounds as well as elements of connected speech;
- Demonstrate effective reading comprehension skills through skimming, scanning and predicting, along with strategies for dealing with unfamiliar vocabulary;
- Discuss and debate issues of culture by expressing knowledge of other cultures, including the American culture; and
- Demonstrate learner independence by completing assigned homework and self-study.
- Use study skills needed to be successful in subsequent ESL and college level courses.

Completion Requirements

Program	Requirements to Complete the Program	Required Courses	Final Tests	Internship or Externship	Total Clock Hours
Intensive English	Students take final exam	None. This program is not divided into sub-	Yes. Students are tested upon completion of the	No internship or externship is required	216 Per Level
TOEFL® Prep	Students take final exam	None. This program is not divided into sub-	Yes. Students are tested upon completion of the	No internship or externship is required	216
TOEIC® Prep	Students take final exam	None. This program is not divided into sub-	Yes. Students are tested upon completion of the	No internship or externship is required	216
Business English	Students take final exam	None. This program is not divided into sub-	Yes. Students are tested upon completion of the	No internship or externship is required	216
Conversation & American Culture	Students take final exam	None. This program is not divided into sub-	Yes. Students are tested upon completion of the	No internship or externship is required	216

Equipment Used for Instruction*

Intensive English	The course takes place in a classroom located in the school building. Each classroom is equipped with a CD player and a TV and DVD player. Students are required to purchase textbooks for the course they are taking.
TOEFL® Prep.	The course takes place in a computer lab located in the school building. The computer lab is equipped with computers, a printer and a CD player. Students are required to purchase textbooks for the course they are taking.
TOEIC® Prep.	The course takes place in a classroom located in the school building. Each classroom is equipped with a CD player and a TV and DVD player. Students are required to purchase textbooks for the course they are taking.
Business English	The course takes place in a classroom located in the school building. Each classroom is equipped with a CD player and a TV and DVD player. Students are required to purchase textbooks for the course they are taking.
Conversation & American Culture	The course takes place in a classroom located in the school building. Each classroom is equipped with a CD player and a TV and DVD player. Students are required to purchase textbooks for the course they are taking.

Sample Schedule

TOEFL® Test Preparation Program

Monday-Friday 09:00 AM - 10:15 AM	Listening: Academic Lectures	Oral Skills: Compare and Contrast	Listening: Academic Lectures	Oral Skills: Expressing Opinions	Oral Skills: Timed Exercises
Monday-Friday 10:30 AM - 11:30 AM	Reading: Identifying Arguments	Speaking	Reading: Analysis of Rhetoric	Speaking	Reading: Analysis of Rhetoric
Monday-Friday 11:45 AM - 12:36 PM	Writing: Introduction	Writing: Development	Writing: Development	Writing: Development	Writing: Exercises

Duration of Programs or Modules

Course	Level	Weeks	Class Hours
Pre-Beginning IEP	ABC	12	216
Beginning IEP	1	12	216
Intermediate IEP	2	12	216
High-Intermediate IEP	3	12	216
Advanced IEP	4	12	216
High-Advanced IEP	5	12	216
Business English		12	216
Conversation & American Culture		12	216
TOEFL® Preparation Program		12	216
TOEIC® Preparation Program		12	216

Certificate of Completion

Certificate of Completion can be issued to students <u>upon request</u>. Students who complete a program at RC, and who finish with a minimum Grade of C, can request a Certificate of Completion for the course.

Professions – Requirements for Eligibility for Licensure

None of the educational services offered lead to occupations that require licensure.

Placement Assistance

RC provides placement assistance to students who are planning to apply to continuing education programs offered by vocational schools, community colleges, and universities, upon completion of our program. Students seeking placement assistance may also request copies of their transcripts and/ or attendance records to be sent to their chosen schools. RC cannot guarantee placement in continuing education programs offered by vocational schools, community colleges, or universities, upon completion of its program.

Student Services, Visa

RC assists overseas applicants in securing an I-20 student visa. Once an overseas student has been accepted to our institution, an I-20 form is issued and sent to the student along with the acceptance letter and school catalog. The student is then advised to search the American embassy website in their home country for detailed requirements to apply for a student F-1 visa. The Student Counselor helps the student throughout the visa application process, by providing sample documentation required for obtaining an F-1 visa, such as a bank statement, a translation of application forms, and a motivation letter. The school does not charge any fees for this service.

Student Services (Other)

Student Housing

This institution does not operate dormitories or other housing facilities. This institution does not provide assistance to students in finding housing, but does assist by providing homestay services. RC maintains a list of local families who have expressed an interest in participating in a homestay program. The families apply, receive a personal orientation, and are visited by an RC homestay representative so as to assure that the residence will be suitable for the participating student. This housing accommodation for international students is affordable and convenient and provides an opportunity for students to experience the American way of life, practice English and form cross-cultural friendships.

Each student is provided with a private furnished room. Upon student's request, home stay accommodation can include meals and Internet access. Prices for home stay range from \$600-\$1200 monthly. If you are interested, ask your admissions representative for a homestay application and the school will work to find a match for you in the local area from the list of participants maintained by RC. When you arrive from overseas, a school representative will pick you up at the airport or coordinate with your family to have you brought directly to your homestay family. The school charges a \$250 service fee for making these arrangements. You will make monthly payments directly to your host family.*

Health insurance: RC offers the International Student Health Insurance Plan –Study USA - HealthCare with the cost ranging from \$38 - \$300 per month.

For detailed information about policy, coverage and rates, you may contact the RC Admissions office or you may refer to the following web address: www.travelinsure.com.

Private Tutoring: Any student interested in obtaining the services of a private tutor is encouraged to contact the Admissions Office.

Cost of Programs and Payment Policy

The school reserves the right to change tuition, fees, and to make curricular changes when necessary. In addition, Rosemead College also reserves the right to make substitutions in regard to both materials and teachers. Any changes in tuition or in fees will not affect students

who have already paid in full for a given session or sections. However, upon completion of the prepaid sessions or sections, such students will be required to pay according to the new tuition and fees schedule should they wish to enroll in further classes.

Students assume the responsibility for payment of the tuition cost in full. Failure to meet these financial commitments may result in temporary suspension, withholding of all grades, transcripts and certificates, and may result in dismissal from the school.

Policies and Procedures Regarding Financial Aid (Title IV)

Our school does not provide either State or Federal financial aid.

Loan Repayment

If a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal student financial aid program funds.

Total Charges for a Period of Attendance

Estimated prices shown are for the 12-week enrollment/one semester (F-1 students):

Program	Tuition	Books (estimated)	Application Fee*	STRF Fee**	Total Fees
Intensive English	\$1,500	\$165	\$150	\$0.00	\$1,815.00
TOEFL® Prep.	\$1,800	\$130	\$150	\$0.00	\$2,080.00
TOEIC® Prep.	\$1,500	\$100	\$150	\$0.00	\$1,750.00
Business English	\$1,500	\$165	\$150	\$0.00	\$1,815.00
Conversation & American Culture	\$1,500	\$165	\$150	\$0.00	\$1,815.00

^{*}Application fee is not refundable.

Estimated Schedule of Total Charges for the Entire Educational Program***

Program	Tuition	Books (estimated)	Application Fee*	STRF Fee**	Total Fees
Intensive English	\$9,000	\$900	\$150	\$0.00	\$10,050.0
TOEFL® Prep.	\$1,800	\$130	\$150	\$0.00	\$2,080.00
TOEIC® Prep.	\$1,500	\$100	\$150	\$0.00	\$1,750.00
Business English	\$1,500	\$165	\$150	\$0.00	\$1,815.00
Conversation & American Culture	\$1,500	\$165	\$150	\$0.00	\$1,815.00

^{**} STRF Fee is not refundable.

^{***} Please be aware that a \$100 late payment fee will be applied for delayed tuition payments.

Cancellation and Withdrawal Refund Policies

If you cancel or withdraw your enrollment and request a refund, please do so in writing. Deliver your notice to RC at the address of the location in which you intended to enroll (Rosemead campus or Torrance campus). The notice should be addressed to the School Director.

If you have been accepted by RC and cancel prior to the start of scheduled classes or if you never attend class, you have the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later. If you are rejected for enrollment by RC, or if your visa application has been rejected, we will refund all monies paid, less non-refundable charges. If RC cancels a program subsequent to your enrollment, we will refund all monies paid by the student.

REFUND POLICY

The amount owed to the student equals the institutional charge for the instruction divided by the total number of clock hours in the period of attendance multiplied by the number of clock hours the student has not attended prior to withdraw. No refunds are due once the student has received more than 60% of the clock hours of instruction in any given period of attendance.

For purposes of determining a refund, a student shall be considered to have withdrawn from an educational program when he or she withdraws or is deemed withdrawn in accordance with the withdrawal policy stated in this institution's catalog.

If an institution has collected money from a student for transmittal on the student's behalf to a third party for a bond, library usage, or fees for a license, application, or examination and the institution has not paid the money to the third party at the time of the student's withdrawal or cancellation, the institution shall refund the money to the student within 45 days of the student's withdrawal or cancellation.

If the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds. This institution shall refund any credit balance on the student's account within 45 days after the date of the student's completion of, or withdrawal from, the educational program in which the student was enrolled.

Accreditation and Affiliations

Rosemead College is accredited by the Accrediting Council for Continuing Education and Training (ACCET). The school is a member of the American Association for Intensive English Programs (AAIEP) and is affiliated with Educational Testing Service (ETS) as an approved site to administer the TOEFL® iBT (Test of English as a Foreign Language) and TOEIC® (Test of English for International Communication) test.

School Rules

No person may use, possess, sell or distribute alcohol or illegal controlled substances, nor may anyone use or possess paraphernalia, on school grounds or at school-sponsored events, except those that are prescribed by a physician. This prohibition applies to all students as well as

^{*}Application fee is not refundable.

^{**} STRF Fee is not refundable.

^{***}Fees are subject to change without prior notice.

^{****} Please be aware that a \$100 late payment fee will be applied for delayed tuition payments.

employees. The term "alcohol and other substances" shall be construed throughout this policy to refer to the use of all substances, including, but not limited to: alcohol, marijuana, cocaine, LSD, PCP, amphetamines, heroin, and any of those substances commonly referred to as "designer drugs." The inappropriate use of prescription and over-the-counter drugs is also prohibited. Additionally, the following persons shall be prohibited from entering school grounds or school-sponsored events: any person exhibiting behavior, conduct or personal physical characteristics indicative of having used or consumed alcohol and/or other substances. No smoking is permitted in the school building or on the stairway. Students must comply with the instructions given to them by instructors or administrators. Cell phones should be turned off before students enter the classroom and must not be used during the class hour unless students have been instructed to use them by their instructors. Eating is not allowed in the classroom during instruction.

Faculty Roster

Qualifications of Instructors

Aneta Wojtas (B)	B.S. in Cultural Anthropology - California Polytechnic University, Pomona. Certificate in Teaching English to Speakers of Other Languages - Oxford Seminars.
Ashima Mahna (B)	M.A. in Economics - University of Delhi, India. Certificate in English Language Teaching to Adult - University of Cambridge, Los Angeles
Bonne Stewart (B)	M.A. in Education, English Language Learners - University of North Dakota.
Christina Roybal	M.A. in Rhetoric - Carnegie Mellon University, Pittsburgh. Certificate in Teaching English as a Second Language.
Michael Cardenas	J.D UCLA School of Law. B.A. in Political Science - University of California, Los Angeles. Certificate in Teaching English as a Second Language.
Rafael Amador	M.S. in Teaching English to Speakers of Other Languages - California State University, Fullerton.
Sandra Escalante	B.A. in Human Services - University of Pheonix. Certificate in Teaching English as a Second Language.
Sokha Bunly (B)	M.A. in Teaching English to Speakers of Other Languages - University of San Francisco.

*B – refers to branch

Our instructors are qualified teaching professionals and many of them are multilingual. Some of them have advanced degrees and have spent time overseas. All of our educators have several years of experience in teaching English as a second language either at home or abroad. Their additional credits include master's degrees in TESOL (Teaching English to Speakers of Other Languages) or a related field, TESOL certificates, and others.

STRF Disclosure

§76215 Student Tuition Recovery Fund Disclosures.

The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.

It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, (916) 431-6959 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

- 1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
- 2. You were enrolled at an institution or a location of the institution within the 120 day period before the closure of the institution or location of the institution, or were enrolled in an educational program within the 120 day period before the program was discontinued.
- 3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
- 4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
- 5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law, or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
- 6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
- 7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF. A student whose loan is revived by a loan holder or debt collector after a period of noncollection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for

recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.

Student's Rights, Complaint Procedures and Grievances

Individuals have a number of rights as students at RC. They include the right to cancel, the right to receive a refund, the right to fair and equitable dealings, the right to disclosures as set forth in law and accreditation practices. Our students also have the right to privacy of student records, the right to be treated fairly, not to be subjected to discrimination and, most importantly, the right to submit grievances and seek resolution from appropriate authorities. Most problems or complaints that students may have with the school or its administrators can be resolved through a personal meeting with the student's instructor or a counselor. If, however, this action does not resolve the matter to the satisfaction of the student, he/she may submit a written complaint to the main campus:

Rosemead College 8705 E. Valley Boulevard Rosemead, CA 91770

The written complaint must be addressed to the School Director and contain a statement of the nature of the problem, the date the problem occurred, the names of the individuals involved, copies of documents, if any, which contain information regarding the problem, evidence demonstrating that the institution's complaint procedure was properly followed, and the student's signature. The student can expect to receive a written response within ten business days.

BPPE Complaint Procedures

A student, or any member of the public, may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the Bureau's Internet web site www.bppe.ca.gov.

Notice to Students: ACCET Complaint Procedures

This institution is recognized by the Accrediting Council for Continuing Education & Training (ACCET) as meeting and maintaining certain standards of quality. It is the mutual goal of ACCET and the institution to ensure that educational training programs of quality are provided. When problems arise, students should make every attempt through the formal complaint procedure within the institution to find a fair and reasonable solution. However, in the event that a student has exercised the channels available within the institution to resolve the problem(s) by way of the institution's formal student complaint procedure, and the problem(s) have not been resolved, the student has the right and is encouraged to take the following steps:

- 1. Complaints should be in writing and mailed, faxed, or emailed to the ACCET office. Complaints received by phone will be documented, and the complainant will be requested to submit the complaint in writing.
- 2. The letter of complaint must contain the following:
 - A detailed description of the problem(s);

33

Last updated: December 2020

- The approximate date(s) that the problem(s) occurred;
- The full name(s) and title(s) or position(s) of the individual(s) involved in the problem(s), including both institutional staff and/or other students who were involved;
- Evidence demonstrating that the institution's complaint procedure was followed prior to contacting ACCET;
- The name and mailing address of the complainant; if the complainant specifically requests that anonymity be maintained, ACCET will not reveal his or her name to the institution involved.
- 3. In addition to the letter of complaint, copies of any relevant supporting documentation should be forwarded to ACCET (e.g., the student's enrollment agreement, the syllabus or course outline, correspondence between the student and the institution).
- 4. Send to:

ACCET, CHAIR, COMPLAINT REVIEW COMMITTEE

1722 N Street, NW, Washington, DC 20036

Telephone: (202) 955-1113 Fax: (202) 955-1118 or (202) 955-5306

Email: complaints@accet.org Website: www.accet.org

Note: Receipt of a Complainant will be acknowledged within 15 days.

Copyright Policy *

Copyrighted works covered by the Copyright Act of 1978 may be photocopied without permission from, or payment to the copyright owner if it is a "fair use".

Fair Use allows for the reproduction of copyrighted works for purposes such as "criticism, comment, news reporting, teaching (including multiple copies for classroom use), scholarship, or research."

The factors required to consider in determining "fair use" include:

- The purpose and character of the use
- The nature of the copyrighted work
- The amount and the substantiality of the portion used in relation to the copyrighted work as a whole
- The effect of the use upon the potential market for, or value of the copyrighted work
- Students should not be charged any more than the actual cost of photocopying
- Guideline: If you require multiple copies for classroom use, you should not make more than one copy per pupil, and the copying should meet the tests of brevity and spontaneity and each copy should include a notice of copyright. Simply type or handwrite the information identifying the holder of the copyright prior to photocopying the material for classroom distribution.
- Brevity: Prose: an article, story or essay of less than 2,500 words, or an excerpt from prose of not more than 1,000 words or 10% of the work.
- Spontaneity: the copying of the material is at the instance and inspiration of the individual teacher and the use of the work is so close in time that it would be unreasonable to expect a timely reply to a request for a permission.

Again, these comments only constitute a guideline. Prohibited activities would include copying of material intended to be consumable, copying that would result in the substitution of the material for books or periodicals, copying should not be directed by higher authority, copying shall not be repeated with respect to the same item by the same teacher from term to term. In this case, the test of spontaneity would fail. The instructor would be expected to obtain permission from the holder of the copyright. This can be done easily and quickly, in many cases, via the internet.

COVID-19 Special Emergency Operating Plan

On March 19, 2020 California Governor Gavin Newsom issued a safer-at-home order for all non-essential businesses in the state. As a response to that order, Rosemead College has made the following procedural changes effective at the start of our Spring 2020 term, which begins on April 6, 2020. Classes will be offered via synchronous video conferencing using Zoom. This means that all instruction will be held online during regular class hours.

Attendance

During this time, students are required to continue attending classes for a minimum of 18 hours a week and must maintain at least an 80% attendance rate. Attendance will be tracked daily by instructors as well as two members of the management team who are equipped with administrator privileges on Zoom. The Associate Director is responsible for verifying attendance of students at the main campus. The Branch Education Coordinator will be responsible for verifying attendance of the students at the branch campus. Regular attendance policies will be in effect for the duration of online instruction.

DSO Services

The Administration Office at both the main and branch campuses will be open daily from 9-5 for the duration of the pandemic. Both campuses are staffed with at least one Admissions Representative and one DSO. Students are invited to call or come in if they have questions or concerns about online instruction or their student status. DSOs at both campuses continue to monitor guidance from SEVP and relevant state authorities. Procedural changes will be updated to comply with guidance and regulations as they become available.

Update: March 20, 2020

On July 6, 2020 SEVP published <u>Broadcast Message 2007-01-COVID-19</u> and <u>Fall 2020</u>, which provided for some continued flexibility for schools who adopt an in-person or hybrid model for Fall 2020. The exemptions would not have continued for students studying at schools operating entirely online in Fall 2020 or to F-1 students in English language training programs. This guidance was rescinded and SEVP returned to their original March guidance. Update: July 24, 2020

Fall 2020

Despite the continued exemptions for F-1 students, Rosemead College has decided to adopt a hybrid model for Fall 2020. Classes will operate partially online and partially in-person. Rosemead College is taking the following precautions to prevent the spread of the virus:

- 1. Students, instructors, and staff will protect themselves and others with the proper use of face masks, social distancing when possible, and washing hands frequently.
- 2. Classes will be held with an alternating schedule. No more than two classes will be on campus on any one day.
- 3. RC will implement daily scheduled cleaning and disinfection of all used areas.

Update: September 28,2020

Winter 2021

Due to the rising cases of COVID-19 in the areas in which our two campuses are located, Rosemead College has elected to return fully to online instruction for the Winter 2021 quarter,

beginning January 4, 2021. Classes will be offered via synchronous video conferencing using Zoom. This means that all instruction will be held online during regular class hours. The Admissions Office will remain open daily from 9am to 4pm. DSO services will be available during regular business hours.

Update: December 28, 2021

Index

About Us 4

Academic Probation and Dismissal Policies 7

Admissions Policy 5

Admissions Procedures 6

Advanced IEP Level 4 18

Accreditations and Affiliations 30

Attendance Policy 7

Award of Credit for Prior Experiential Learning 6

Beginning and End Dates of this Catalog 4

Beginning IEP Level 1 14

BPPE Approval 5

Business English 22

Cancellation and Withdrawal Refund Policies 29

Certificate of Completion 27

Completion Requirements 26

Conversation & American Culture 23

Copyright Policy* 35

Cost of Programs and Payment Policy 29

COVID-19 Special Operating Procedures 36

Departing Students 9

Description of Programs Offered 12

Documenting Student Satisfaction 12

Duration of Programs or Modules 27

Educational Objectives 12

English Proficiency 6

Equipment Used for Instruction 26

Excused Absences 8

Faculty Roster 31

Financial Stability - Bankruptcy History 5

Grading and Determination of Student Achievement 10

Health Insurance 28

High-Intermediate IEP Level 3 17

High-Advanced IEP Level 5 19

Intermediate IEP Level 2 15

Language of Instruction 6

Leave of Absence 8

Library Resources 10

Loan Repayment 29

Mission Statement 4

Non-Discrimination Policy 5

Notice Concerning Transferability of Credits and Credentials Earned at Our Institution 6

Notice to Students: ACCET Complaint Procedures 33

Placement Assistance 27

Placement Test Administration 5

Policies and Procedures Regarding Financial Aid (Title IV) 29

Pre-Beginning IEP Level ABC 12

Probation & Dismissal Policies 7

Private Tutoring 28

Professions - Requirements for Eligibility for Licensure 27

Questions 5

Refund Policy 30

Review Documents 5

Sample Schedule 27

School Description and Location of Institution 4

School Rules 30

STRF Disclosure 32

Student's Rights, Complaint Procedures and Grievances 33

Student Conduct 9

Student Housing 28

Student Records - Transcripts 7

Student Services (Other) 28

Student Services, Visa 28

Tardiness and Early Departure 7

TOEFL Test Preparation 21

TOEIC Test Preparation 24

Total Charges for a Period of Attendance 29

Total Charges for the Entire Educational Program 29